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Date: April 19, 2023

To: CareerSource Northeast Florida Board of Directors

From: L. Wayne McClain, Chair

Re: CareerSource NEFL Board Meeting

A CSNEFL Board of Directors meeting is scheduled **Thursday, April 27, 2023**, at 9:30 a.m. Please direct questions to Angie Pineiro at 904.213.3800, ext. 2010 or apineiro@careersourcenefl.com.

University of North Florida, University Center Room #1058 - 1 12000 Alumni Drive, Jacksonville, FL 32224

AGENDA

1. Call to Order & Roll Call – L. Wayne McClain, Chair

2. Introduction of New Board Member - L. Wayne McClain, Chair

a. Robert Williams, Niagara Bottling

3. Action Items:

a. Approval of January 26, 2023, Board of Directors Meeting Minutes

b. Election of Board Officers for 2023-2025 - Nominating Committee, Elaine Johnson, Chair

4. Success Story - Paramedic Training for St. Augustine Fire Department, Carol Cullen, Industry Manager

5. Department of Economic Opportunity Performance Presentation – Daniel Harper, DEO

6. Regional Economic Strategic Plan - Aundra Wallace, President, JAXUSA Partnership

7. Operation and Legislative Update - Bruce Ferguson

8. Public Comment (Complete a speaker form prior to being recognized, 3-minute limit)

9. Next Meeting Date/Location Full Board Meeting:

July 27, 2023, at 9:30 a.m. to 11:00 a.m.

UNF (The Albert W. Herbert University Center)

12000 Alumni Drive, Room 1058-1, Jacksonville, FL

Board members are reminded of conflict-of-interest provisions. In declaring a conflict, please refrain from voting and declare the following:

1) your name and (if applicable) position on the Board,

2) the nature of the conflict; and

3) who will gain or lose as a result of the conflict.

Please also fill out form State Form 8B prior to the meeting

Corporate Office | 1845 Town Center Blvd., Suite 250 Fleming Island, FL 32003 p: 904-213-3800 | f: 904-516-9217



First Coast Workforce Development, Inc. (dba CareerSource Northeast Florida) Full Board Meeting - January 26, 2023

Board members in attendance:

Duval Kevin Doyle

Michael Templeton

Diane Williams

Elaine Johnson

Amy Rice

John (Jake) Schickel

Baker: Clay Lyons Duane Ziller

Nassau:

Paul Cummins Clay:

Regional: Tim Hinson

Lucia Valdivia-Sanchez

Beth Payne Angie White

Excused/Absent: L. Wayne McClain, Kirk Barras, Darryl Register, Joe Pickens, Kimberly Cobb-Ray

Staff: Bruce Ferguson, Rebecca Livingston, Angie Pineiro, Jay D. Silvels, Ivette Berrios, Roben Faircloth, Kathleen Parkers, Carmen Lamboy, Cheryl Taylor, Sonya Speights, Darcel Dawson-Bell, Jackie Bryan, Henry Adams, Cecil Love, Kay Burns, James Fullwood, Steve Hottenstein, Steve Hybarger, Dafney Shine, Kerry Eason

Others: Ann Lebesch, Richard Powell, Brad Hough, Joann Manning

Welcome and call to order:

9:30 a.m. Kevin Doyle, Board Vice Chair welcomed the CSNEFL Board of Directors and called the meeting to order.

Roll call:

Present/absent list above; Quorum was established according to the bylaws.

ACTION ITEMS

Approval of October 27, 2022, CSNEFL Full Board Meeting Minutes:

Motion to approve minutes made by Elaine Johnson; seconded by Amy Rice; motion passed unanimously, and minutes approved.

Acceptance of FCWD, Inc 2021-2022 Audit:

Mr. Richard Powell presented an overview of the audit and answered questions from the Board. There were no findings or questioned costs resulting in a clean audit opinion. Motion made to accept audit by Jake Schickel and seconded by Clay Lyons. Motion carried unanimously.

PROGRAM

Operations Update:

- National Association Workforce Boards update The Workforce Innovation and Opportunity Act
 has not been reauthorized. There was an increase on the 2023 budget but if not reauthorized then
 it will revert back to the following year.
- Employment Data December 2022 employment data shared with the Board. From a job standpoint, we added over 43,000 jobs which was a 4.7% increase. Hospitality jobs are still going strong. Migration is helping with the increase with new workers entering the workforce. There is a steady decrease in job orders from 2,500 to 2,200. We are seeing this nationally as well. We will continue to monitor. There have been layoffs in the tech industry. Employers are hiring but at a slower rate. Software Developer are still on the top occupations list along with Registered Nurses.
- Reach Act There was a call with the chief elected officials and EY to discuss specific impacts if consolidation were to occur. No letter grade until October. Our score dropped a couple of points to 91.66%.

Recognition of Hurricane Ian Recovery Team:

The Board recognized each individual member of the Hurricane Ian Recovery Team for their
essential assistance to victims of Hurricane Ian. The team provided in-person support for
Reemployment Assistance, Disaster SNAP applications, FEMA online applications and job search
to over 800 individuals impacted by the storm.

WIOA Training Update:

Carmen Lamboy gave an overview and update on the WIOA training. Carmen explained ITA's
which includes providing uniforms and tools as needed. She also discussed the eligible training
provider list available on the CSNEFL website.

Sonya Speights, Director of Training and Career Pathways gave an overview of two programs.
The Customized Training Program includes external training and online courses. This is a
reimbursement program for expenses such as tuition and online fees. Sonya also gave an
overview of the Work Experience Program which has a limited time frame of no longer than 12
weeks. Student success stories were shared with the Board.

Public Comment:

None.

The meeting was adjourned by the Board Vice Chair, Kevin Doyle at 10:45 a.m.

Robert Williams Biography



Robert Williams brings 24 years of experience in the food/beverage industry. He started his career back in the late nineties, working his way up from the ground level with companies such as Unilever/Best Foods, Cott Beverages and juice manufacturer Clement Papas.

In 2011 Robert joined Niagara Bottling, due to his passion, hard work and dedication he climbed the ladder within this organization. With Robert's desire to train and develop others with his knowledge of manufacturing, landed him an opportunity to become a (MSMT) manufacturing subject matter expert. Robert traveled the world for Niagara for the next 6 years, helping to support the opening of over 20 manufacturing plants.

In 2019 Robert was given the opportunity to take over his own plant as senior director in Atlanta GA. After 2 ½ years Robert wanted to challenge himself and start up a green field plant. When Niagara named that Middelburg, FL. Would be its next location, Robert jumped at the opportunity to go build and start up a successful new project in Clay County. Robert was named the senior director of Niagara's newest plant an 815 thousand square-foot fully automated facility in Middelburg, where he has employed over 150 team members with a plant that has the latest technology and that is an amazing safe place to work that includes competitive wages with an awesome comprehensive benefit package. Robert is proud to sever his new community by giving opportunities for many years to come.

AGENDA ITEM SUMMARY

AGENDA ITEM #: 3. b.

TITLE: Election of Board Officers for 2023-2025

SUMMARY DESCRIPTION: The Nominating Committee met on March 30, 2023. The

committee is recommending the following slate of officers

for PY 2023-2025:

Chair – Kevin Doyle, Wexford Strategies Vice Chair – Tim Hinson, Miller Electric

Treasurer - Amy Rice, Sy-Klone International



HEALTHCARE SECTOR STRATEGY

ST. AUGUSTINE FIRE DEPARTMENT ENHANCES MEDICAL RESPONSE WITH CAREERSOURCE NEFL PARAMEDIC FUNDING

The St. Augustine Fire Department now has two more certified paramedics responding to emergencies throughout the city through training support provided through CareerSource NEFL.



Paul Hopkins and Hannah Riederich are now paramedics at the St. Augustine Fire Department -- receiving customized training support provided through CareerSource NEFL.

With a team of 33 line firefighters and a total staff of 35, the department responds to calls within the City of St. Augustine – including the Olde Town Historic District. About one-third of its firefighters are certified paramedics today.

"I had heard of the program initially through someone in Putnam County, then again from deputy chief Stephanie Whaley at St. Johns County Fire Rescue," said Chris Pacetti, the deputy chief at the St. Augustine Fire Department. "She gave me a lot of information about how they had worked with CareerSource in the past and what a great partnership it was." The customized training program was developed in partnership with the St. Augustine Fire Department.

In October 2021, Pacetti reached out to CareerSource NEFL Healthcare Sector Manager Carol Cullen, who worked with him to secure training for two of the fire department's Emergency Medical Technicians (EMTs) – Paul Hopkins and Hannah Riederich to become paramedics.

"Paul and Hannah were interested in going to paramedic school and that's when I remembered Career-Source NEFL," he said. "When people get hired with us, they come in as EMT/Firefighters, but if they want to advance their education and their careers, we'll help them get into the classes however we can. With the funding through CareerSource NEFL, we were able to get them into classes at First Coast Technical College."

They began attending classes from January through December 2022 and both were certified as paramedics in January.

Riederich, who grew up in St. Augustine and attended Seminole Community College in Orlando, finished fire school and she joined the department in February 2021.

"It's kind of hard on a firefighter's salary to go to school because it takes a lot of money," she said. "That's when Paul and I asked if there were any grants, or options for the city to pay for it. That's when Chris did some digging and came up with CareerSource Northeast Florida, so we were definitely aware of where the help was coming from."

While she already had an EMT license, as is required for all firefighters, Riederich says with the certification she feels more confident in her abilities when they respond to an emergency.

"I'd say about 95 percent of our job somehow relates to medical issue on a call," she said. "What I've noticed is that now that we go on calls our EMTs are a lot more susceptible and appreciative of the information we give them...they don't have to backtrack and they trust in us and our ability. Not only does it help me be better at my job, but what it's helping is the people that are coming on the rescue...helping getting things done quicker when time is of the essence, which of course helps those we're administering help to on the scene."

Hopkins, a native of England who came to America to attend college 20 years ago, spent time owning a personal training business, did some extensive travel, then took a corporate job for four years before making a "late career change" and joined the department in 2019.

He relates becoming a paramedic akin to "opening Pandora's Box."

"You go from not being able to do too much on the scene to offering a wider range of skills you couldn't do before," he said.

Some of these include performing a cricothyrotomy (a procedure that involves placing a tube through an incision to establish an airway for oxygen), chest decompressions, needle decompressions to relieve pressure on the chest, start IVs (administering a drug or other substance through a needle or tube inserted into a vein) and administer other drugs on the scene.

"It just gives us a lot more ways to save people," Hopkins said.

Pacetti concurs that many of their calls tend to have a lot of medical types of emergencies, whether its pulling someone out of a fire, out of a car after an accident, or even responding to someone going through cardiac arrest on the street.

"Paul and Hannah were able to learn some enhanced medical skills that in turn enhances our response abilities...and it also led to a pay raise for each of them, since the department offers an incentive for certified paramedics," he said. "For the program they went though, they would have had to pay for it themselves or have to wait until we could budget for it in future years."

Pacetti is currently in discussions with CareerSource NEFL about potential funding for an advanced firefighting course.

"It was a great partnership," Pacetti said. "Everything went pretty smooth and we're looking forward to partnering up with CareerSource in the future."

About CareerSource Northeast Florida

CareerSource Northeast Florida is the regional workforce organization serving Baker, Clay, Duval, Nassau, Putnam and St. Johns counties. CareerSource Northeast Florida is part of the CareerSource Florida network of 24 regional organizations linking over 100 career centers. The organization helps connect businesses with the talent and training needed to succeed and grow.

For more information on all services, visit:

- https://careersourcenefl.com
- Email us at info@careersourcenefl.com











